

# **PART A— INTRODUCTION AND FUNDAMENTALS**

## **CHAPTER 1—INTRODUCTION AND OVERVIEW**

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1                   **CHAPTER 1 – INTRODUCTION AND OVERVIEW**

2           **1.1.           PURPOSE AND INTENDED AUDIENCE**

3           The Highway Safety Manual (HSM) provides analytical tools and techniques for  
 4           quantifying the potential effects on crashes as a result of decisions made in planning,  
 5           design, operations, and maintenance. There is no such thing as absolute safety. There  
 6           is risk in all highway transportation. A universal objective is to reduce the number  
 7           and severity of crashes within the limits of available resources, science, and  
 8           technology, while meeting legislatively mandated priorities. The information in the  
 9           HSM is provided to assist agencies in their effort to integrate safety into their  
 10          decision-making processes. Specifically, the HSM is written for practitioners at the  
 11          state, county, metropolitan planning organization (MPO), or local level. The HSM’s  
 12          intended users have an understanding of the transportation safety field through  
 13          experience, education, or both. This knowledge base includes:

- 14           ▪ Familiarity with the general principles and practice of transportation safety;
- 15           ▪ Familiarity with basic statistical procedures and interpretation of results;  
 16           and,
- 17           ▪ Suitable competence to exercise sound traffic safety and operational  
 18           engineering judgment.

19          The users and professionals described above include, but are not limited to,  
 20          transportation planners, highway designers, traffic engineers, and other  
 21          transportation professionals who make discretionary road planning, design and  
 22          operational decisions. The HSM is intended to be a resource document that is used  
 23          nationwide to help transportation professionals conduct safety analyses in a  
 24          technically sound and consistent manner thereby improving decisions made based  
 25          on safety performance.

26          Documentation used, developed, compiled or collected for analyses conducted in  
 27          connection with the HSM may be protected under Federal law (23 USC 409). The  
 28          HSM is neither intended to be, nor does it establish, a legal standard of care for users  
 29          or professionals as to the information contained herein. No standard of conduct or  
 30          any duty toward the public or any person shall be created or imposed by the  
 31          publication and use or nonuse of the HSM.

32          The HSM does not supersede publications such as the USDOT FHWA’s Manual  
 33          on Uniform Traffic Control Devices (MUTCD); Association of American State  
 34          Highway Transportation Officials’ (AASHTO) “Green Book” titled *A Policy on*  
 35          *Geometric Design of Highways and Streets*; or other AASHTO and agency guidelines,  
 36          manuals and policies. If conflicts arise between these publications and the HSM, the  
 37          previously established publications should be given the weight they would otherwise  
 38          be entitled, if in accordance with sound engineering judgment. The HSM may  
 39          provide needed justification for an exception from previously established  
 40          publications.

41           **1.2.           ADVANCEMENT IN SAFETY KNOWLEDGE**

42          The new techniques and knowledge in the HSM reflect the evolution in safety  
 43          analysis from descriptive methods to quantitative, predictive analyses (the gray box  
 44          below further explains the differences between descriptive and predictive method).  
 45          Information throughout the HSM highlights the strengths and limitations of the

The Highway Safety Manual (HSM) provides analytical tools and techniques for quantifying the potential effects on crashes as a result of decisions made in planning, design, operations, and maintenance.

The HSM is not a legal standard of care for users.

The HSM does not supersede existing publications.

46 methods presented. While these predictive analyses are quantitatively and  
 47 statistically valid, they do not exactly predict a certain outcome at a particular  
 48 location. Moreover, they can not be applied without the exercise of sound  
 49 engineering judgment.

### Descriptive Analyses and Quantitative Predictive Analyses

#### What are descriptive analyses?

Traditional descriptive analyses includes methods such as frequency, crash rate, and equivalent property damage only (EPDO), which summarize in different forms the history of crash occurrence, type and/or severity at a site.

#### What are quantitative predictive analyses?

Quantitative predictive analyses are used to calculate an expected number and severity of crashes at sites with similar geometric and operational characteristics for existing conditions, future conditions and/or roadway design alternatives.

#### What is the difference?

Descriptive analyses focus on summarizing and quantifying information about crashes that have occurred at a site (i.e. summarizing historic crash data in different forms). Predictive analyses focus on estimating the expected average number and severity of crashes at sites with similar geometric and operational characteristics. The expected and predicted number of crashes by severity can be used for comparisons among different design alternatives.

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Section 1.3 provides an overview of the applications of the HSM.

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### 1.3. APPLICATIONS

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The HSM can be used to:

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- Identify sites with the most potential for crash frequency or severity reduction;

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- Identify factors contributing to crashes and associated potential countermeasures to address these issues;

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- Conduct economic appraisals of improvements and prioritize projects;

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- Evaluate the crash reduction benefits of implemented treatments;

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- Calculate the effect of various design alternatives on crash frequency and severity;

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- Estimate potential crash frequency and severity on highway networks; and

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- Estimate potential effects on crash frequency and severity of planning, design, operations, and policy decisions.

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These applications are used to consider projects and activities related not only to safety but also those intended to improve other aspects of the roadway, such as capacity, pedestrian amenities and transit service. The HSM provides an opportunity to consider safety quantitatively along with other typical transportation performance measures.

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## 69 1.4. SCOPE AND ORGANIZATION

70 The emphasis of the HSM is on quantifying the safety effects of decisions in  
71 planning, design, operations, and maintenance through the use of analytical  
72 methods. The first edition does not address issues such as driver education, law  
73 enforcement, and vehicle safety, although it is recognized that these are important  
74 considerations within the broad topic of improving highway safety.

75 The HSM is organized into the following four parts:

- 76 ■ Part A - Introduction, Human Factors, and Fundamentals
- 77 ■ Part B - Roadway Safety Management Process
- 78 ■ Part C - Predictive Method
- 79 ■ Part D - Accident Modification Factors

### 80 ***Part A Introduction, Human Factors and Fundamentals***

81 *Part A* describes the purpose and scope of the HSM. It explains the relationship  
82 of the HSM to planning, design, operations, and maintenance activities. *Part A* also  
83 presents an overview of human factors principles for road safety, and fundamentals  
84 of the processes and tools described in the HSM. Content in *Chapter 3 Fundamentals*  
85 provides background information needed prior to applying the predictive method,  
86 accident modification factors, or evaluation methods provided in the HSM. This  
87 content is the basis for the material in *Parts B, C, and D*. The chapters in *Part A* are:

- 88 ■ Chapter 1 - Introduction and Overview
- 89 ■ Chapter 2 - Human Factors
- 90 ■ Chapter 3 - Fundamentals

### 91 ***Part B Roadway Safety Management Process***

92 *Part B* presents the steps that can be used to monitor, and reduce crash frequency  
93 and severity on existing roadway networks. It includes methods useful for  
94 identifying improvement sites, diagnosis, countermeasure selection, economic  
95 appraisal, project prioritization and effectiveness evaluation. The chapters in *Part B*  
96 are:

- 97 ■ Chapter 4 - Network Screening
- 98 ■ Chapter 5 - Diagnosis
- 99 ■ Chapter 6 - Select Countermeasures
- 100 ■ Chapter 7 - Economic Appraisal
- 101 ■ Chapter 8 - Prioritize Projects
- 102 ■ Chapter 9 - Safety Effectiveness Evaluation

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Part A Chapter 2 Human Factors and Chapter 3 Fundamentals provide basic information needed to understand how to apply the HSM.

Part B (Chapters 4 through 9) presents the roadway safety management process including tools for conducting network screening analyses.

Part C (Chapters 10 through 12) presents the predictive method for estimating expected average crashes on two-lane rural highways, multilane rural highways, and urban and suburban arterials.

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**Part C Predictive Method**

Part C of the HSM provides a predictive method for estimating expected average crash frequency of a network, facility or individual site. The estimate can be made for existing conditions, alternative conditions, or proposed new roadways. The predictive method is applied to a given time period, traffic volume, and constant geometric design characteristics of the roadway. The Part C predictive method is most applicable when developing and assessing multiple solutions for a specific location. For example, a roadway project that is considering varying cross-section alternatives could use Part C to assess the expected average crash frequency of each alternative. Part C can also be used as a source for safety performance functions (SPFs).

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The chapters in Part C provide the prediction method for the following facility types;

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- Chapter 10 - Rural Two-Lane Roads (Segments and Intersections)
- Chapter 11 - Rural Multilane Highways (Segments and Intersections)
- Chapter 12 - Urban and Suburban Arterials (Segments and Intersections)

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Future editions of the HSM will expand the material included in Part C to include information applicable to additional types of roadway facilities.

Part D (Chapters 13 through 17) provides AMFs related roadway segments, intersections, interchanges, special facilities, and roadway networks.

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**Part D Accident Modification Factors**

Part D summarizes the effects of various treatments such as geometric and operational modifications at a site. Some of the effects are quantified as accident modification factors (AMFs). AMFs quantify the change in expected average crash frequency as a result of modifications to a site.

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The AMFs in Part D Accident Modification Factors can be used as a resource for methods and calculations presented in Chapter 6 Select Countermeasures, Chapter 7 Economic Appraisal, and chapters in Part C Predictive Method. Some Part D AMFs are used in the Part C Predictive Method. However, not all AMFs presented in Part D apply to the predictive models in Part C. AMFs in general can be used to test alternative design options.

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The chapters in Part D are organized by site type as:

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- Chapter 13 - Roadway Segments
- Chapter 14 - Intersections
- Chapter 15 - Interchanges
- Chapter 16 - Special Facilities
- Chapter 17 - Road Networks

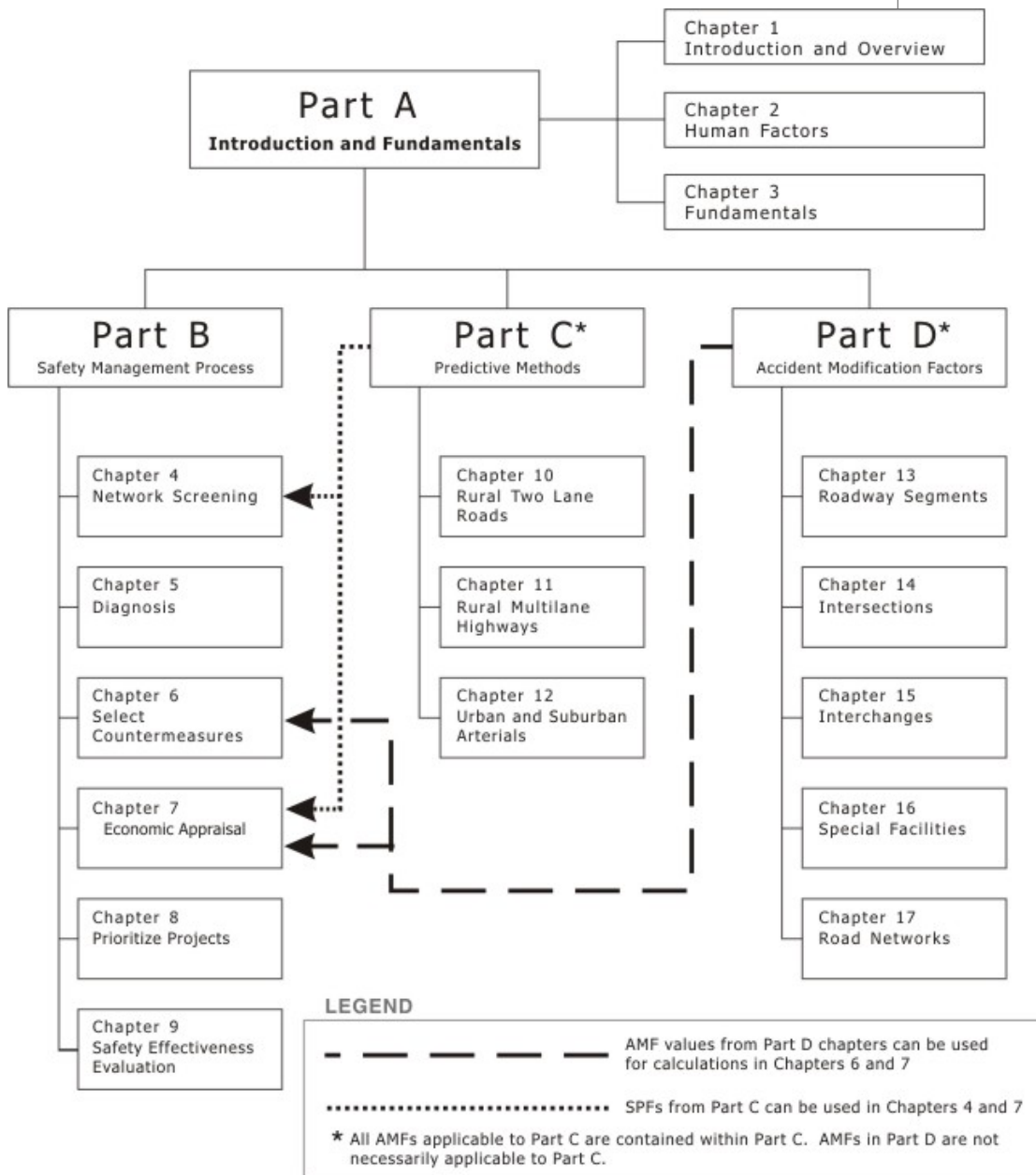
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Each chapter includes exhibits summarizing the treatments and available AMFs. The appendix to each chapter contains the treatments for which AMFs are not available but general trends are known (e.g. increase or decrease in crash occurrence), and the treatments whose crash effects are unknown. Similar to Part C, it is envisioned that the material included in Part D will be expanded in future editions of the HSM.

146 **1.4.1. Relationship Among Parts of the HSM**

147 Exhibit 1-1 illustrates the relationship among the four parts of the HSM and how  
 148 the associated chapters within each part relate to one another.

149 **Exhibit 1-1: Organization of the Highway Safety Manual**



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 151 *Part A* is the foundation for the remaining information in the HSM. This part  
 152 presents fundamental knowledge useful throughout the manual. *Parts B, C, and D*  
 153 can be used in any order following *Part A* depending on the purpose of the project or  
 154 analysis. The chapters within each part can also be used in an order most applicable  
 155 to a specific project rather than working through each chapter in order. The dashed  
 156 line connecting *Part C* with *Chapters 4* and *7* denotes that the safety performance  
 157 functions in *Part C* can be calibrated and applied in *Chapters 4* and *7*. The dashed line

158 connecting *Part D* with *Chapters 6* and *7* denotes that the accident modification factors  
 159 in *Part D* are used for calculations in *Chapters 6* and *7*.

160 **1.4.2. Activities Beyond the Scope of the HSM**

161 The procedures in the HSM support engineering analysis and decision making to  
 162 reduce crash frequency and/or severity on a roadway network. In general, crash  
 163 reduction may also be achieved by considering:

- 164 ■ Enforcement
- 165 ■ Education for road users
- 166 ■ Improving incident response and emergency medical services (EMS)
- 167 ■ Improving vehicle safety performance

168 Enforcement of traffic laws, compliance with driving under the influence laws,  
 169 the proper use of passenger restraints, driver education and other safety-related  
 170 legislative efforts—along with infrastructure improvements—contribute to a roadway’s  
 171 safety performance. Although education, enforcement, and emergency medical  
 172 services are not addressed in the HSM, these are also important factors in reducing  
 173 crashes and crash severity.

174 **1.5. RELATING THE HSM TO THE PROJECT DEVELOPMENT**  
 175 **PROCESS**

176 The following defines a generalized project development process for the purpose  
 177 of explaining the connection between planning, design, construction, operations, and  
 178 maintenance activities and the HSM. This section further provides example  
 179 applications of the HSM within the generalized project development process  
 180 illustrating how to integrate the HSM into various types of projects and activities.

181 **1.5.1. Defining the Project Development Process**

182 The phrase and concept of the “project development process” was framed and is  
 183 documented by AASHTO in *A Guide for Achieving Flexibility in Highway Design* and  
 184 the Federal Highway Administration’s (FHWA) *Flexibility in Highway Design*.<sup>(1,2)</sup> The  
 185 process was developed as a means to discuss the typical stages of a project from  
 186 planning to post-construction operations and maintenance activities. It is applicable  
 187 to all projects including those influenced by other processes, policies, and/or  
 188 legislation (e.g National Environmental Policy Act (NEPA), Context Sensitive  
 189 Solutions).

190 There are minor differences in how AASHTO and FHWA have documented the  
 191 process; however, for the purpose of the HSM a generalized project development  
 192 process is:

- 193 ■ System Planning
  - 194 ○ Assess the system needs and identify projects/studies that address these
  - 195 ○ needs.
  - 196 ○ Program projects based on the system needs and available funding.
- 197 ■ Project Planning

The HSM focuses on engineering analyses and treatments. Crashes may also be reduced through enforcement and education programs.

For the purposes of the HSM, the project development process consists of:

- System Planning
- Project Planning
- Preliminary Design, Final Design, and Construction
- Operations and Maintenance



- 198           ○ Within a specific project, identify project issues and alternative solutions
- 199           to address those issues.
- 200           ○ Assess the alternatives based on safety, traffic operations, environmental
- 201           impacts, right-of-way impacts, cost and any other project specific
- 202           performance measures.
- 203           ○ Determine preferred alternative.
- 204           ■ Preliminary Design, Final Design, and Construction
- 205           ○ Develop preliminary and final design plans for the preferred alternative.
- 206           ○ Evaluate how the project-specific performance measures are impacted
- 207           by design changes.
- 208           ○ Construct final design.
- 209           ■ Operations and Maintenance
- 210           ○ Monitor existing operations with the goal of maintaining acceptable
- 211           conditions balancing safety, mobility and access.
- 212           ○ Modify the existing roadway network as necessary to maintain and
- 213           improve operations.
- 214           ○ Evaluate the effectiveness of improvements that have been
- 215           implemented.
- 216           Other processes, policies, and/or legislation that influence a project’s form and
- 217           scope often include activities that fall within this generalized process.

218   **1.5.2.       Connecting the HSM to the Project Development Process**

219       Exhibit 1-2 illustrates how planning, design, construction, operations and

220       maintenance activities relate to the HSM. Specific information about how to apply

221       individual chapters in the HSM is provided in the *Parts B, C, and D Introduction and*

222       *Applications Guidance*. The left side of the exhibit depicts the overall project

223       development process. The right side describes how the HSM is used within each

224       stage of the project development process. The text following Exhibit 1-2 further

225       explains the relationship between the project development process and the HSM.

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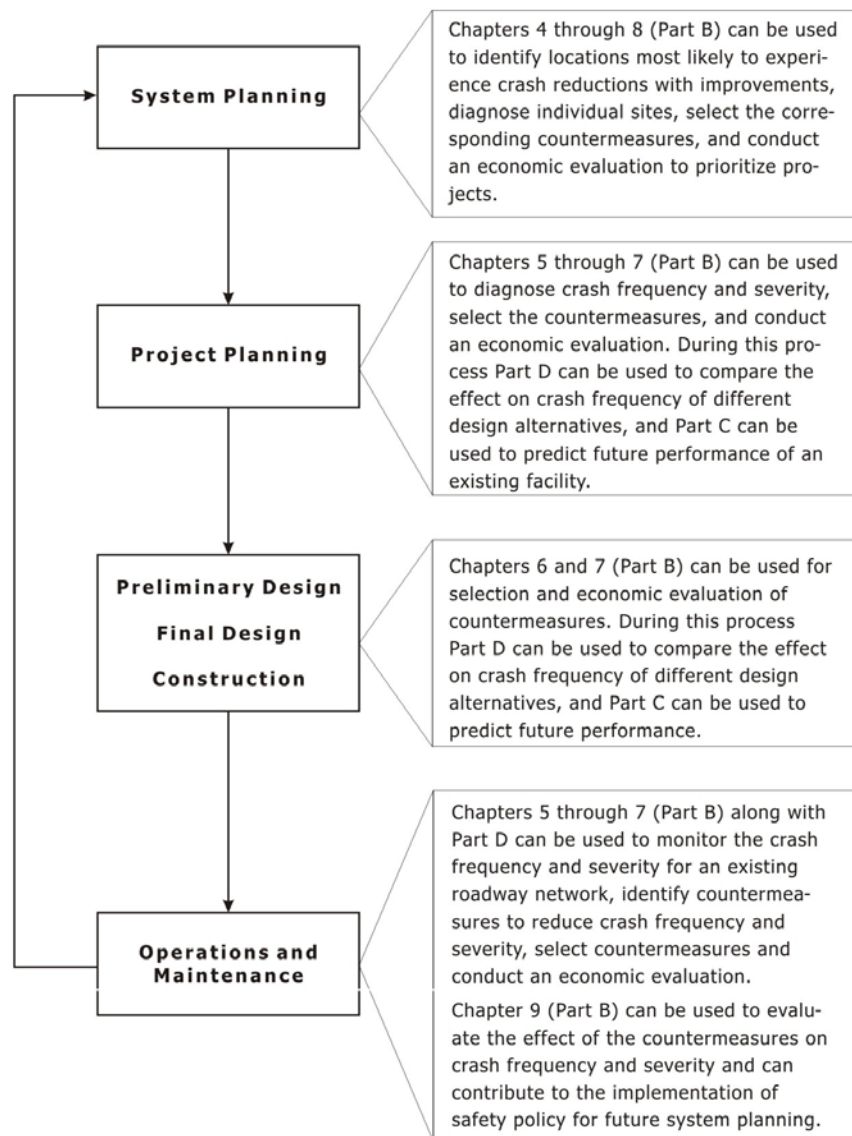
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Sections 1.5.2 and 1.6 provide examples of how the HSM can support typical activities within the project development process.

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**Exhibit 1-2: Relating the Project Development Process to the HSM**



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**System planning** is the first stage of the project development process and it is the stage in which network infrastructure priorities are identified and assessed. This stage is an opportunity to identify system safety priorities and to integrate safety with other project types (e.g. corridor studies, streetscape enhancements). *Chapter 4 Network Screening* is used to identify sites most likely to benefit from safety improvements. *Chapter 5 Diagnosis* can be used to identify crash patterns to be targeted for improvement at each site. *Chapter 6 Select Countermeasures* can be used to identify the factors contributing to observed crash patterns and to select corresponding countermeasures. *Chapters 7 Economic Appraisal* and *Chapter 8 Prioritize Projects* are used to prioritize expenditures and ensure the largest crash reductions from improvements throughout the system.

274 During the **project planning** stage, project alternatives are developed and  
275 analyzed to enhance a specific performance measure or a set of performance  
276 measures, such as, capacity, multimodal amenities, transit service, and safety at a  
277 particular site. Each alternative is evaluated across multiple performance measures,  
278 which can include weighing project costs versus project benefits. These projects can  
279 include extensive redesign or design of new facilities (e.g. introducing a couplet  
280 system, altering the base number of lanes on an existing roadway, and other changes  
281 that would substantially change the operational characteristics of the site). The result  
282 of this stage is a preferred design alternative carried forward into preliminary design.  
283 *Chapters 5 Diagnosis* can be used to identify crash patterns to be targeted for  
284 improvement during project planning. *Chapter 6 Select Countermeasures* is used to  
285 identify the factors contributing to observed crash patterns and to evaluate  
286 countermeasures. *Chapters 7 Economic Appraisal* can be used to conduct an economic  
287 appraisal of countermeasures as part of the overall project costs. The chapters within  
288 *Part D* are a resource to compare the safety implications of different design  
289 alternatives, and the Chapters in *Part C* can be used to predict future safety  
290 performance of the alternatives

291 The **preliminary design, final design, and construction** stage of the project  
292 development process includes design iterations and reviews at 30-percent complete,  
293 60-percent complete, 90-percent complete, and 100-percent complete design plans.  
294 Through the design reviews and iterations, there is a potential for modifications to  
295 the preferred design. As modifications to the preferred design are made, the potential  
296 crash effects of those changes can be assessed to confirm that the changes are  
297 consistent with the ultimate project goal and intent. *Chapter 6 Select Countermeasures*  
298 and *Chapters 7 Economic Appraisal* can be used during preliminary design to select  
299 countermeasures and conduct an economic appraisal of the design options. Chapters  
300 in *Parts C* and *D* are a resource to estimate crash frequencies for different design  
301 alternatives.

302 Activities related to **operations and maintenance** focus on evaluating existing  
303 roadway network performance; identifying opportunities for near-term  
304 improvements to the system; implementing improvements to the existing network;  
305 and evaluating the effectiveness of past projects. These activities can be conducted  
306 from a safety perspective using *Chapters 5 Diagnosis* to identify crash patterns at an  
307 existing location, and *Chapter 6 Select Countermeasures* and *Chapters 7 Economic*  
308 *Appraisal* to select and appraise countermeasures. Throughout this process *Part D*  
309 serves as a resource for AMFs. *Chapter 9 Safety Effectiveness Evaluation* provides  
310 methods to conduct a safety effectiveness evaluation of countermeasures. This can  
311 contribute to the implementation or modification of safety policy, and design criteria  
312 for future transportation system planning.

## 313 **1.6. RELATING ACTIVITIES AND PROJECTS TO THE HSM**

314 Examples of how to integrate the HSM into typical project types or activities  
315 required by state or federal legislation (e.g. Highway Safety Improvement Program -  
316 HSIP, Strategic Highway Safety Plan - SHSP) are summarized in Exhibit 1-3.

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**Exhibit 1-3: General Project Types and Activities and the HSM**

Project Development Process Stage	Activity or Project Type	Opportunity to Apply the HSM
System Planning	Long-Range Transportation Plans	<b>Part B, Chapters 4-8</b> – Identify sites most likely to benefit from a safety improvement. This information could be used to identify projects for safety funding and opportunities to incorporate safety into previously funded projects or studies.
System Planning/Project Planning	Highway Safety Improvement Program (HSIP)	<b>Part B, Chapters 4-8</b> – Identify a state’s top locations most likely to benefit from safety improvements. Identify crash patterns, contributing factors, and countermeasures most likely to reduce crashes. Evaluate the economic validity of individual projects and prioritize projects across a system.
System Planning/Project Planning	Corridor Study	<b>Part B Chapters 4-8</b> – Identify sites most likely to benefit from a safety improvement, diagnose crash patterns, evaluate countermeasures and economic implications, and identify project priorities. <b>Parts C and D</b> – Assess the safety performance of design alternatives related to change in roadway cross-section, alignment and intersection configuration or operations.
Project Planning/Preliminary Design	Context Sensitive Design/Solutions Projects (Includes Developing and Assessing Multiple Design Alternatives)	<b>Parts C and D</b> – Assess the safety performance of design alternatives based on their geometric and operational characteristics. The results of these methods can be used to help reach a preferred alternative that balances multiple performance measures.
Project Planning/Preliminary Design	Designing a New Network Connection or Facility	<b>Part B Chapters 5-7</b> – Diagnose expected average crash frequency for similar locations, consider countermeasures and conduct an economic evaluation of design alternatives. <b>Parts C and D</b> – Assess the safety performance of design alternatives related to change in roadway cross-section, alignment and intersection configuration or operations. This information can be used to select a preferred alternative that balances multiple performance measures.
Preliminary Design, Final Design/Operations and Maintenance	Widening an Existing Roadway	<b>Part C</b> – Assess the change in crashes that may be attributed to different design alternatives for widening an existing roadway. <b>Part D, Chapter 13</b> - Assess the change in crashes from changing roadway cross section.
Operations and Maintenance	Signal Timing or Phase Modifications	<b>Part D, Chapter 14</b> – Assess the effects that signal timing adjustments can have at individual intersections.
Operations and Maintenance	Adding Lanes to an Existing Intersection	<b>Part D, Chapter 14</b> – Assess the effects that modifying lane configurations can have on safety.
Operations and Maintenance	Developing an On-Street Parking Management Plan	<b>Part D, Chapter 13</b> – Assess the effects that the presence or absence of on-street parking has on the expected number of crashes for a roadway segment. It can also be used to assess the safety effects of different types of on-street parking.
System Planning/Operations and Maintenance	Traffic Impact Study	<b>Part B</b> – Identify sites most likely to benefit from a safety improvement and identify ways to improve safety as part of other mitigations. <b>Part D, Chapter 13 and 14</b> – Identify the effects that mitigations to roadway segments (Ch 13) and intersections (Ch 14) may have on safety.

323 **1.7. SUMMARY**

324 The HSM contains specific analysis procedures that facilitate integrating safety  
325 into roadway planning, design, operations and maintenance decisions based on crash  
326 frequency. The following parts and chapters of the HSM present information,  
327 processes and procedures that are tools to help improve safety decision-making and  
328 knowledge. The HSM consists of the four parts shown below:

- 329       ■ Part A provides an introduction to the HSM along with fundamental  
330       knowledge;
- 331       ■ Part B discusses the roadway safety improvement and evaluation process;
- 332       ■ Part C contains the predictive method for rural two-lane highways, rural  
333       multilane highways, and urban and suburban arterials; and
- 334       ■ Part D summarizes accident modification factors for planning, geometric,  
335       and operational elements.

336 Future editions of the HSM will continue to reflect the evolution in highway  
337 safety knowledge and analysis techniques being developed.

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**1.8. REFERENCES**

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